
DC Fire & EMS Patient Care Policies: Inability to Contact Medical Control



Note Well: *This protocol is to be used when an equipment failure makes contact with Medical Control genuinely impossible.*

I. Qualifying Circumstances

1. The patient must be in a life threatening, unstable condition.
2. Contact with Medical Control has been attempted and unsuccessful using **all** of the following methods.
 - A. Radio system via hospital alerting system utilizing channel 'H'.
 - B. Public telephone.
 - C. Cellular telephone.



II. Scope of Practice for the Advanced Life Support Provider

1. They may continue with the appropriate treatment protocols as listed in the Medical Control options.
2. They must insure that the receiving facility is notified of the incoming patient(s).

III. Post Incident Requirements

1. They must notify the Supervisor immediately upon arrival at the receiving facility.
2. They must brief the Supervisor of the circumstances surrounding the incident.
3. They must complete and submit a report documenting the case, treatments and the reasons Medical Control could not be contacted prior to returning to service.

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III. Post Incident Requirements (continued)

4. The Patient Care Report must also document the circumstances of the incident.

IV. Post Incident Investigation

1. The incident will be investigated by the CQI Office and the results reported to the Medical Director or his/her designee.